



2011 SUMMER Official Camp Guide

Welcome to the Camps of Crossways!

We're excited that you have chosen to join us at camp this summer! We're eager for you to arrive and are busy preparing for an awesome summer! We're committed to providing a safe, fun, and memorable experience for each and every camper. This informational guide is your resource in preparing for camp at Crossways.

Please review the packet and save it for future reference. If you are viewing this packet online, you can use the links provided to navigate through the document. If you have any additional questions that are not answered here, please contact us. We are happy to help!

Administrative Office

16 Tri-Park Way

Appleton, WI 54914

Phone - 920-882-0023

Fax - 920-882-9474

Email – info@CrosswaysCamps.org

Web – www.CrosswaysCamps.org

What's covered in this Official Camp Guide?

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Don't forget to download and print the [Summer Health Form](#) and [Map to Camp](#).

Arrival Times & Camper Check-In

Campers are asked to **arrive at camp between 3:00-4:30 pm on Sunday afternoon***. Directions to camp are found in this info guide or online. When you check-in at camp you'll receive your cabin and counselor assignment, check-in with the health coordinator, visit the camp store, and take a peek around camp. Family is welcome, but please leave your family pet at home.

We want the camp experience to be as fun as possible, so we will do everything we can to accommodate *ONE* cabin mate request for campers registered in the same program. Please note that we cannot guarantee all requests, especially if more than one friend has been listed.

**Pioneer B campers starting on Wednesday morning may check-in at camp at 10am.*

Departure Times & Closing Celebration

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Families picking campers up on Friday are invited to **join us for a picnic lunch at 11:30 am**. Lunch is served to campers and then to families on a first-come, first-served basis. A free-will offering will be collected.

Families are encouraged to come and worship with us at our **closing celebration on Friday beginning at 12:15 pm*** and lasts about 45 minutes. Parents and families will learn about what has happened at camp, join in the all-camp closing worship celebration. Campers are dismissed after the closing program.

**Pioneer A closing worship celebration begins Tuesday at 6:30 pm. Intro to Camp campers depart Monday at 7:00 pm.*

Camp Store Information

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The Camp Store (or “Tuck Shop” for those at Waypost) is generally open twice daily for campers to purchase a drink, candy, healthy snacks, ice cream, and clothing. Campers are limited in the amount of consumable items purchased at each visit. 1/2 week campers should not need more than \$10 for snacks. Full week campers should not need more than \$20 for snacks. Campers may not keep any food items or cash in their cabins. Balances remaining at the end of the week will be returned to the camper in cash or they have the choice to donate to the summer mission project.

When you get to camp you will be able to visit the Camp Store to add money to your account or you can save time at registration by adding money to your account ahead of time. You may send a check to our administrative office, call our office with a Credit Card, or visit our website to pay securely online. Please include as much camper information with payment as possible (ie. name, camper ID, program, dates.) The Camp Store will also be open when parents drop off and pick up their campers.

2011 Mission Project

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This summer we are studying Jesus’ life and teachings and the life giving water that he gives us. As we practice walking in Jesus’ path we will learn about the poor in our world who do not have access to clean drinking water and in turn how we can help provide life-giving water to them. During the week each camper will have the opportunity to donate to the 2011 Mission Project, ELCA Good Gifts. The money will be used to buy water jugs, pumps, cisterns, wells and rainwater catchment systems for people around the world. You can find out more about these projects at www.elca.org/goodgifts. We will also learn about how we use water in our everyday lives and ways to use this life-giving resource wisely.

Camp Fee Final Payment

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A \$100 non-refundable deposit is required at the time of registration. **The final balance is due prior to June 1.** If you have an outstanding balance, you may send a check to our Administrative office at the address above, call our office with a Credit Card, or visit our website to pay securely online. Crossways will send a final statement by request only. To save on administrative cost and postage we ask that you use your canceled check or credit card statement as a receipt for payment(s). **Please do not wait until you come to camp to pay your final balance.** A \$15 fee will be charged for returned checks.

If your church is paying a portion of your remaining balance, you may deduct that portion to be paid by your church. Please verify this amount with your church office. We are not able to credit your account with an expected payment from your church without payment or direct notification from the church office (phone or written). If you have questions about the amount your church pays, contact your church office to coordinate this information & payment schedule. Please don’t call the Crossways office.

Cancellation Policy

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Please contact our office if a scheduling conflict with your camp session arises. We will likely be able to switch session or site to accommodate your schedule. A camper’s deposit and payments can be transferred to attend another session or site but is non-transferrable to another camper.

In the event that you need to cancel your session at Crossways, please contact our office immediately. A refund less the \$100 non-refundable deposit will be granted based on payments received. If cancellation occurs less than 2 weeks before camping session, no refund will be granted. Your \$100 deposit is non-refundable except for the following reasons;

1. A medical condition or death in the family prevents the camper from participating in the program. A written excuse from the camper’s physician may be requested. A \$25 handling fee is charged for medical/funeral cancellations.
2. Crossways cancels the session and cannot find a suitable alternative. A full refund will be issued based on payments received.

We will not pro-rate fees for late arrival or only attending partial weeks. Departure from the camp program due to homesickness or dismissal for behavior problems is non-refundable. All Confirmation Camp cancellations should be handled through the church and we ask to be notified by the church office. Due to processing fees, all refunds (regardless of payment type) are processed via check within 2-3 weeks of cancellation.

Safety at Camp

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We have always taken the safety and well-being of our campers—your children—very seriously. Our camps have an excellent reputation as safe and healthy environments. Each camp follows all WI State Health Codes and is licensed and inspected annually. We put your children in the care of trustworthy, capable young adults. Staff undergo background checks and participate in 2 weeks of staff training. Each camp follows clear policies and training regarding emergency management and behavior recognition and are supervised by professional full-time staff. Your children are always our first priority.

We discourage parents/guardians from taking campers away from camp during the week. Campers miss fun activities and their absence affects the community that is built between the campers. No camper is allowed to leave the premises with a visitor (even a relative) during the week without a signed permission slip from the parent/guardian who registered the camper. Visits that are absolutely necessary should be scheduled in advance to avoid confusion. All visitors MUST check-in with our camp offices.

As a part of the program your child is enrolled in, he/she may leave site with staff for camp activities. At Imago Dei Village and Waypost, campers in Junior High and up might participate in a 2 hour canoe trip and/or bicycling on quiet country/lake community roads. At Pine Lake, high school campers might participate in a nursing home visit.

Health & Medical Information

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Health Form

The 2011 Health Form must be brought to camp for every camper completed with parent/guardian's signature. The health form is included with this info guide and is also available online at www.CrosswaysCamps.org. The health form must be on file for every camper for each session regardless of past participation at camp.

Medical Services

Each site has an Emergency Response trained staff member on-site at all times for health needs and medication distribution. Routine first aid will be provided by the health coordinator or a camp staff member certified in First Aid and CPR if needed. Camp will be in immediate contact with you should there be a serious medical concern, illness, or incident. If medical problems occur, the camps of Crossways use local clinics and hospitals to treat medical conditions or accidents. Medical expenses will be billed to you through these clinics. Crossways does not carry medical coverage for campers.

Camper Medications

Please note all your camper's medications on the Health Form including name of medication, dosage, frequency, and method of administration. Our health coordinator collects all medications at check-in and is available to discuss any health related questions that you may have regarding your camper's medication and health while in our care. Medications must be in the original labeled container. All medications brought to camp shall be in containers that are clearly labeled to include the name of the camper or staff member, the name of the medication, the dosage, the frequency of administration, and the method of administration.

We stock standard OTC medications for cold symptoms, minor aches and pains, etc. Do not pack these medications for 'just in case'. If your child is experiencing symptoms that you expect will last more than a day or so please bring the medications you would like administered along with dosage information. These medications will also need to be turned in to the health coordinator for secure storage and proper distribution management.

Food Allergies & Special Medical Needs

Campers are fed balanced meals and a salad bar and sandwiches are available at almost every meal. Food allergies are on the rise. Our food service staff are very familiar with many food allergies. If your child is allergic to peanuts, lactose intolerant, or is a vegetarian please list that on your registration.

If your child has a more restricting allergy like gluten or other special medical needs, please call the camp 1-2 weeks before their week of camp to discuss their particular needs.

Homesickness: Prepare & Prevent for Camp Success

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Homesickness is a very normal, and often temporary, response to being away from home. Proper preparation and preventative measures can start long before your arrival at camp. With sensitive handling by you and camp staff most homesickness can be prevented or overcome, leading your camper to feelings of independence, pride, and self-assurance. Talk with your child before they leave for camp to help ease the transition. Speak of how exciting camp will be, how much fun you're sure they will have, and how proud you are of them for trying something new. Let them know you are excited for them to make new friends and try new activities. Further, let your child know that if they are feeling sad, afraid, or lonely, there is always someone they can reach out to, whether it is their counselor, a trusted activity leader, the Health Coordinator or even the Camp Director.

Please do not tell your child they can call home or can be picked up early, this often makes homesickness worse, and lead to campers having trouble fully investing in the experience. We agree to contact you in the case that your child is experiencing a more difficult than average adjustment to camp. We will call you to inform you and ask for your input. Our staff is excellent in handling these situations. We know that campers are most likely to feel a longing for home during mealtimes and just before bed. Our staff takes intentional measures to keep campers well occupied at these times. We've found it much more successful to work with your child to acknowledge that their feelings are normal and to provide support for them as they participate in the healthy Christian community.

Connecting with your Camper

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Phone Contact

Campers are not able to call home during the week (see [Homesickness](#) & [Cell Phone Policy](#).) Parents/guardians may contact the camp by calling the camp office listed below. Keep in mind that during the summer our staff are busy caring for campers and aren't always by a telephone to take your call. Please leave a message and they will return your call as soon as possible. You may also contact our Appleton Office at 920-882-0023 during office hours: Monday - Friday, 9:00am – 5:00pm.

Mail

There is nothing better than a letter from home when you are away at camp. Please use the following addresses for snail mail. If mailing packages please do not use the USPS. UPS or FedEx are preferred. Campers can mail letters or postcards out daily from camp so feel free to send pre-addressed, stamped envelopes along to encourage their letter writing home to you, family, and friends.

(Camper Name)

Imago Dei Village

W8160 Cloverleaf Lake Rd
Clintonville, WI 54929
715-823-2902

(Camper Name)

Pine Lake Camp

W5631 N Pine Lake Rd
Waupaca, WI 54981
715-258-3813

(Camper Name)

Waypost Camp

351 Crooked Lake Rd
Hatley, WI 54440
715-454-6487

Email Your Camper

We have partnered with Bunk1.com to provide a secure one-way email service to allow you to send messages to your camper during their time at camp. Send a one-way email to your camper and they will receive it the next day. **Returning Parents**, if you had an account last summer and your camper is attending the SAME camp site, you can continue to use your old username and password.

To set up a new account:

1. Go to our website at www.CrosswaysCamps.org and click the "Email Your Camper" button
2. Click the camp that your camper attends
3. Click "Register Now"
4. Enter your Pre-Approved Registration Code
5. Fill out all the required information
6. Purchase Bunk Note credits. There is a nominal fee for this service. You will need a credit card.

Email your camper at
Bunk1.com

Pre-Approved Registration Codes will be provided to you at camp during check-in.

Get more Bunk1 Information: http://www.crosswayscamps.org/pdf_files/summer2011/bunk1_2011.pdf

Cell Phone Policy

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Campers are not allowed to bring cell phones to camp. We understand that cell phones provide parents and children with security and comfort of unimpeded contact anytime, anywhere. We have always taken the safety and well-being of our campers—your children—very seriously. Besides the fact that cell phones are expensive and can get lost, stolen, or broken, cell phones are a distraction to campers. The success of your child's camp experience is largely built on the fact that individuals come to camp, away from the demands and distractions of the outside world, to build an intentional Christian community. The use of cell phones and texting features prove to be a distraction, and often, campers do not focus their energy and attention on building community.

The groundwork for building the camp community starts at home. Talking with your child before they leave for camp will help to ease the transition away from cell phones and other electronics. Speak of how exciting camp will be. Recount your own stories from camp and adventures away from home, well before cell phones were invented. Let your child know that if they are feeling sad, afraid, or lonely, there is always someone they can reach out to at camp, whether it is their counselor, a trusted activity leader, the Health Coordinator or even the Camp Director.

In the event of an emergency or problem at camp, the Camp Director will contact you immediately. If you have an emergency that requires you to speak with camp staff or share information with your camper, please call the camp phone number. In the event no one answers, please leave a message and we'll return your call quickly.

You can maintain non-emergency communication with your child by a letter or subscribing to the Bunk1 e-mail service. At camp, youth have time set aside each day where they have the opportunity to rest, read, or write letters home. You can encourage your child to write letters and share their daily experiences with you.

Miscellaneous Information

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Pets

Except for guide service animals, guests are not allowed to bring pets onto camp facilities.

Alcohol & Tobacco

All camp facilities have been declared alcohol and tobacco free environments for our guests.

Tips & Gratuities

The services we provide are part of our ministry. Please do not offer tips or gratuities to our staff. (As an alternative, consider a donation to Crossways in honor of a staff member.)